# Homelessness and Environment

GERARD SPILLANE REGIONAL MANAGER FOCUS IRELAND



### What informs our work

- Homelessness is Wrong, it can be prevented; to do so we need to understand it.
- Homelessness does not define a person
- Social Contract
- Homeless People deserve a quality service
- Homeless People have experienced persistent and ongoing Trauma which has lasting cognitive and Physical effects
- Environment plays a key role in interventions
- People should not be blamed for their Vulnerabilities
- Compassion, understanding, Patience, Empathy are core values of our work

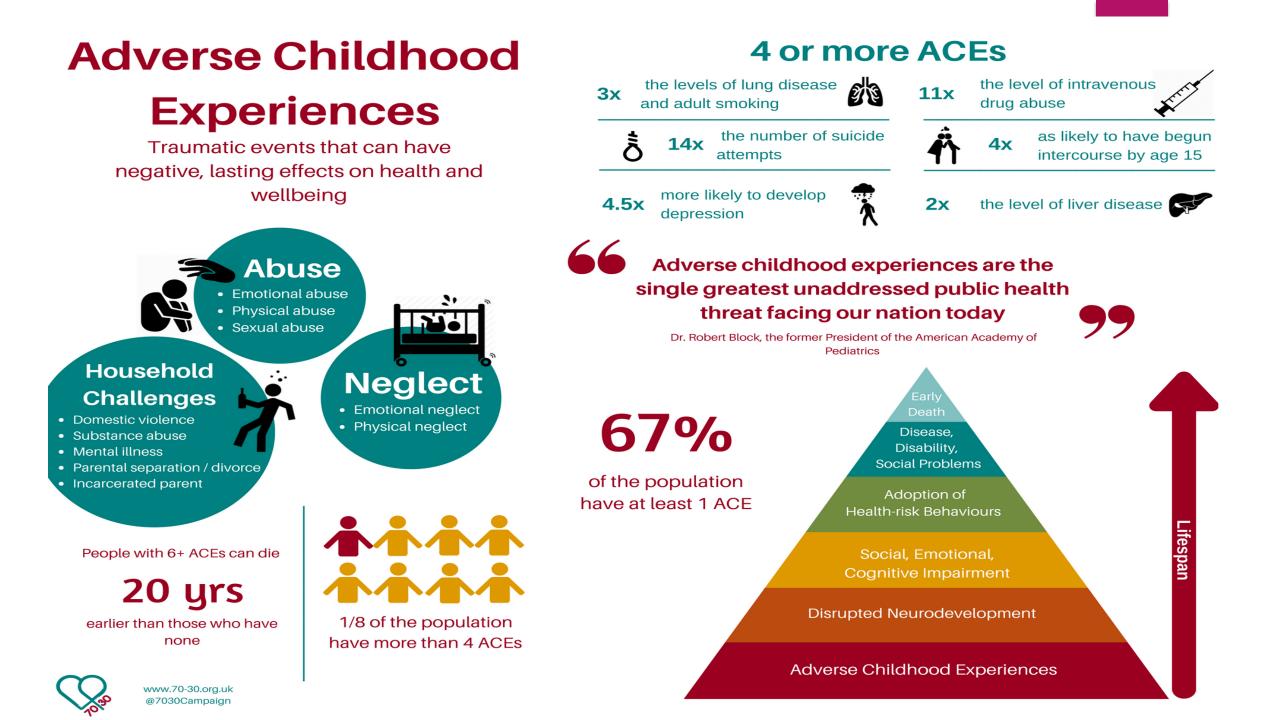


### Adverse Childhood Experience

- Adverse childhood experiences (ACEs) are traumatic events that have negative, lasting effects on health and well-being
- National and International Research: 96%-100% of Adults in Homeless Services experienced an ACE.
- Living in emergency accommodation is an ACE.

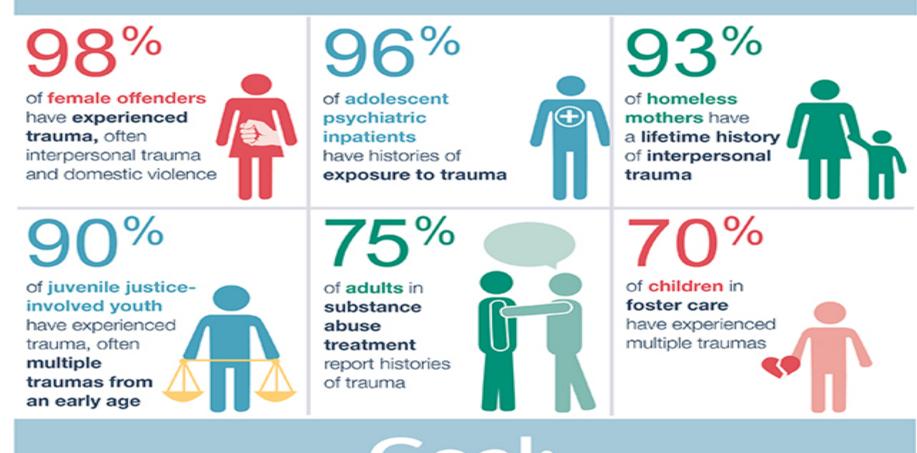






# **Prevalence:**

Trauma is common among adults and children in social service systems.



#### Goal: Trauma-Informed Systems

#### What Now?







# What is A Psychologically Informed Environment

- At its simplest, a psychologically informed environment has been described as "one that takes into account the
- psychological make-up
- the thinking,
- emotions,
- personalities
- and past experience of its participants, in the way it operates."

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## PIE and Organisation

It is a Whole organisational model
A PIE influences all areas of an organisation.





# Psychologically Informed Environment

#### **Five Principles**

- Psychological Awareness and Framework
- Training and Support for Staff

#### Spaces for opportunity

- The 3Rs:Rules, Roles and Response
- Learning and Enquiry



## **Creating Spaces For Opportunity**

- Physical space: thoughtful design with Client input
- Time: to build relationships
- Recognising that any contact is a space for opportunity
- Positive Human contact
- Recognising the incredible resilience and Strength it takes to survive homelessness
- Validate the cognitive and physical effects of Trauma

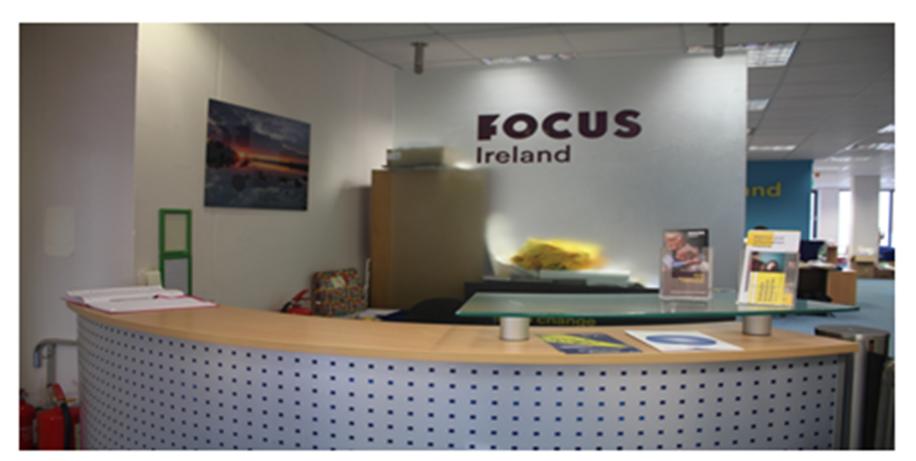






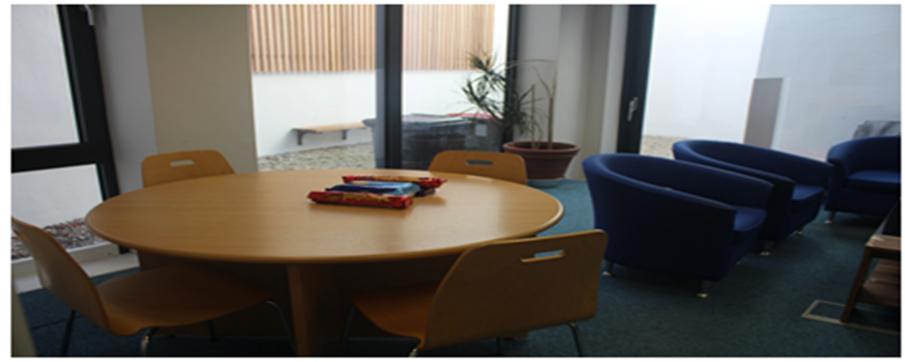




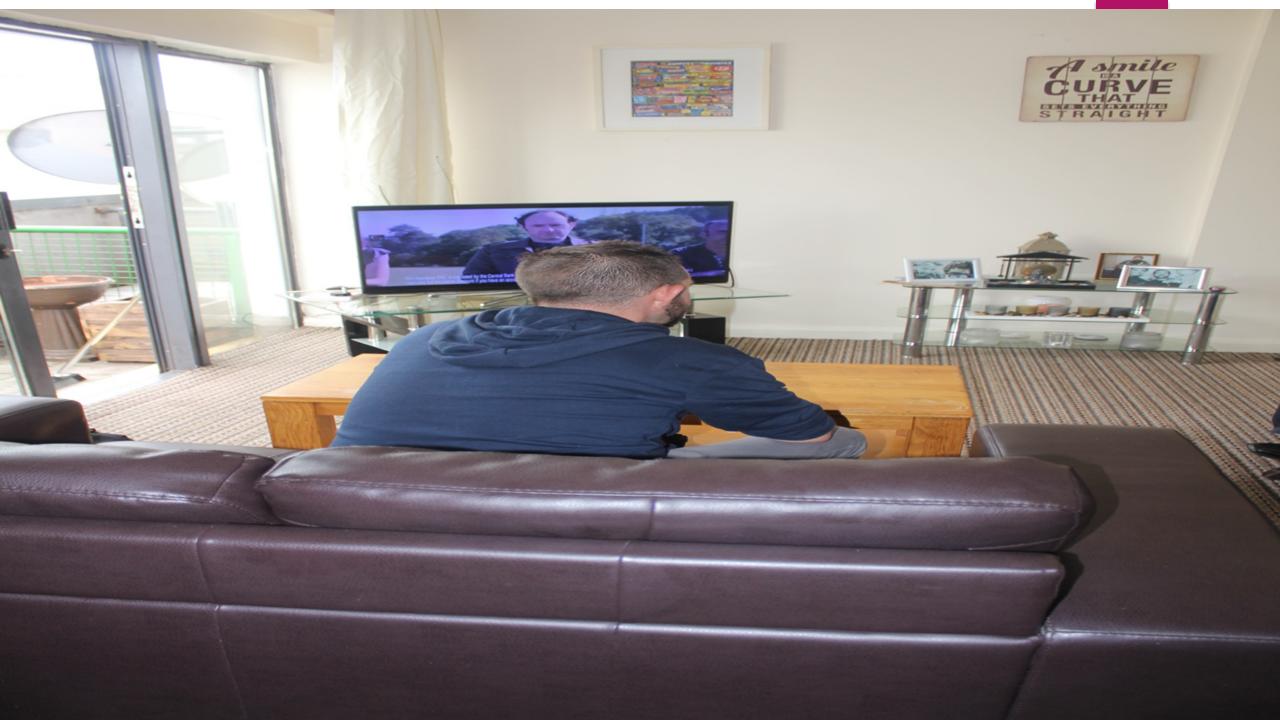














#### Re-emphasise What informs our work

- Homelessness is Wrong.
- Homelessness does not define a person.
- Social Contract
- Homeless People deserve a quality service
- Homeless People have experienced persistent and ongoing Trauma which has lasting cognitive and Physical effects, compassion, empathy, understanding, patience, kindness are the antidote to Trauma
- People should not be blamed for their Vulnerabilities
- Environment plays a key role in interventions



# Homelessness and Environment

# Thank You

